

ALL EXPANSION STORE OPTIONS - TERMS AND CONDITIONS

1/ Insufficient funds fees

Please be aware, if you have insufficient funds in your account and try to make a purchase through our software there will be an \$8.80 surcharge added for every attempt from our payment processing company, this does not go to Expansion and therefore can not be refunded. This is your responsibility to ensure enough funds in your account for each purchase.

2/ Trial Start Date

Your 7 or 14 consecutive days of unlimited class passes for a trial pass will begin when you attend your first class. (not from purchase date)

If you do not attend your first booking from a 'no-show' or 'late cancel', this is still considered your first day of your trial pass. You can early cancel a booking on our app more than 8hrs prior to the class start time

3/ No show & Late cancel fee

If you do not un-book from a class **more than 8hrs** prior to the start time, or simply do not attend a class that you're booked into you will incur a No show/late cancel fee of \$5.

- You can un-book a class via your Expansion app 'My Schedule' menu option, or by contacting Expansion staff.

4/ Pass Expirations

We strive to be understanding of all situations and generous to you who have supported our business in offering No expirations on any class pass or trial passes, wellness event passes (sound baths etc). If you happen to have any troubles using your passes on your profile, contact us and we will help sort them out.

5/ Membership T's & C's

-All membership information can be found on our Membership T's & C's document located next to the link of this current document.

6/ Refunds

- We do not offer refunds, so please be sure to thoroughly read through terms and conditions again to be sure of your purchase :)